Transit Bill of Rights

MAG TAC
May 23, 2016
How does this fit together?

Transit Bill of Rights

Service Standards

Service Improvement Process
Transit Bill of Rights: Draft Cornerstones

- Safety and Security
- Environmental and Sustainability
- Match transit with community needs (Community Appropriate Service)
- Reliable and Predictable Service
- Clean and well maintained (State of Good Repair)
- Value and Affordability
- Accountable and Transparent Agency
- Proactive Customer Communication
- Core Transit Network
Today’s Focus

• Match transit with community needs (Community Appropriate Service) – Service that is designed to be productive for the areas that it serves. This is our recognition that not all transit is a big bus, but transit that can be tailored to meet the community needs.

• Core Transit Network

What is it?

Non-mode specific route(s) or corridor(s) with:

• Frequent service (at least every 15 minutes weekdays)
• Early and late service (long span)
• Weekend service
• Enhanced transit stops and shelters
• Transit supportive land use

What does it do?

Gives certainty to the following groups:

• Customers: Those who can’t or don’t want to drive
• Developers: Building TOD in the right places
• Communities: Wanting permanence of transit service
• UTA: Reinforces ridership with transit supportive land use
Where should they be?

- **Red** = Market Area 1 – Core Routes
- **Orange** = Market Area 2 – Network Routes
- **Yellow** = Market Area 3 – Flex Routes
- **Green** = Market Area 4 – Dial-a-Ride

Market Research
(Transit Supportive Populations)

Transit Market Index
(Metro Applied Model)
Scenario 2 - 1 Mile Spacing – 18 Routes

2
35M
47
200
217
220
230
240
470
603
612
830
850
Red Line
Green Line
Blue Line
FrontRunner
S- Line
Next Steps

• Adopt and Publish Transit Bill of Rights
  o Stakeholder Feedback May-August
  o Summer/Fall Launch
  o Core Transit Network
    • Broad Public and Community Input
    • Work with Cities to define and Implement

• Performance Based Service Planning – June through December
  o Establish performance standards
  o Establish service improvement process
  o Publish service improvement plan